



Technical Publications Services

Accelerating Product Development

Technical Writing & Publication Services

- Online Help
- User Guides
- Installation Instructions
- Maintenance and Service Manuals
- Instructions, Bulletins, and Notices
- Product and Service Brochures
- Software Life Cycle Documentation
- Training Materials

Internal Business Publication Services

- Standard Operating Procedures (SOPs)
- Policies
- IT Process and Workflow Guides
- Disaster Recovery and Contingency Plans
- Newsletters

Support Services

- Editing
- Templates
- Style Guides
- Quality Control
- Document Conversions
- Coaching for Word, Excel, Power Point, FrameMaker

Development Tools

- OpenOffice, Word, InDesign, FrameMaker
- RoboHelp
- Dreamweaver, HTML
- Acrobat
- Visio
- Adobe Illustrator
- PaintShop Pro, Snagit
- XML, XSL, single-sourcing